



WATER QUALITY ADVISORY

OKANAGAN FALLS WATER SYSTEM

Aug 8, 2024

The Regional District of Okanagan-Similkameen (RDOS) has issued a **Water Quality Advisory** effective Thursday, August 8, 2024 at 9:00 am for all residents in the **Lower Zone**.

The **Water Quality Advisory** is due to the very high and unexpected water demand spikes stirring up a significant amount of sediment in the watermains on Wednesday evening. This has resulted in high turbidity in the lower zone of the water system. This Water Quality Advisory will remain in effect until further notice.

A **Water Quality Advisory** is a level of notification below a Boil Water Notice and is used in situations where the general public health threat is modest. The following are people who may need additional protection during a Water Quality Advisory; people with weakened immune systems, infants/children, the elderly, people with chronic illnesses and people wishing to seek additional protection.

Those individuals seeking additional protection are advised to use a safe alternate source of water or to boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

It is advised that a safe alternate source of water be used for preparing baby formula for infants and young children due to the potential for elevated manganese levels during this time.

Residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Residents may also wish to isolate their in-home treatment systems until turbidity has decreased to normal levels. Please check the water quality before laundering clothing during this time to minimize potential staining or discoloration.

The RDOS is reminding all business owner/operators (bed and breakfasts) and operators of public facilities that it is the responsibility of these establishments to notify customers of the Water Quality Advisory.

For further information, please contact the RDOS Utilities Department at 250-490-4106 or 250-490-4135 during regular business hours, Monday through Friday.

For after-hours water emergencies, please call Regional Dispatch at 250-490-4141.

Thank you for your cooperation.

Aug 8, 2024
RDOS Utilities Department

Map – Water Zones

