



BOIL WATER NOTICE AND WATER SERVICE INTERRUPTIONS

NOVEMBER 5 THROUGH NOVEMBER 23 MISSEZULA LAKE WATER SYSTEM USERS

November 4, 2024

The Regional District of Okanagan-Similkameen (RDOS) will implement a precautionary **Boil Water Notice** for the entire **Missezula Lake water system** effective November 5, 2024, from 8:00 am through to November 23, 2024. This notice is required as there will be interruptions in water service over the three weeks to accommodate leak detection works and cleaning of the chlorine contact chamber.

Residents are advised to use a safe alternate source of water or to boil water for all drinking, brushing teeth, food preparation/cooking purposes, and ice making. Water should be brought to a full boil and allowed to boil for at least one (1) minute.

In preparation for the potential water service shutdowns, please ensure that you have an adequate supply of water for domestic use during this time.

After interruptions in water service, residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose (if applicable) until the water runs clear. Residents may also wish to isolate their in-home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering clothing during this time to minimize potential staining or discoloration.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of these establishments to notify customers of the Boil Water Notice.

For further information, please contact RDOS Utilities at 250-490-4135 during regular business hours, Monday through Friday.

For after-hours water emergencies, please call RDOS Regional Dispatch at 250-490-4141.

Thank you for your cooperation.

November 4, 2024
RDOS Utilities