

REGIONAL DISTRICT OF OKANAGAN-SIMILKAMEEN

RDOS Universal Metering Pilot Program

Information Meeting: Willowbrook Water System Universal Metering Pilot Program

Date: Thursday, November 13, 2025

Time: 6:00 to 8:00 pm

Location: Willowbrook Fire Hall, 3395 Willowbrook Road, Oliver

Pilot program background:

- On May 6, 2025, the Province of British Columbia announced the Universal Metering Pilot Program.
- Willowbrook is one of three communities within the RDOS and 19 communities across B.C. that have been selected for the fully funded, automated water meter installation. Provincial funding will cover 100% of the costs.
- The Willowbrook Water System was selected for the program due to several factors, including aquifer conservation needs, system capacity challenges, and the rising costs to maintain the quality of the local water supply.
- The pilot program, which aims to ensure that residents only pay for the water they use, includes research that will examine the benefits and investigate the challenges and opportunities associated with water metering in small communities.

Mock-billing period: To provide residents with an adjustment period before the program begins, a 12-month mock-billing period will be implemented. Mock-billing helps residents understand what their rates would be under the new system.

Installation schedule: As part of the grant requirements, water meters must be installed in all three RDOS communities (Willowbrook, Olalla and Faulder) by March 2027. Willowbrook residents will see installation activities in the community between November 19, 2025, and January 30, 2026, dependent on weather and construction timelines.

For further information, including frequently asked questions, please visit the Universal Metering Pilot Program project page at rdosregionalconnections.ca or contact RDOS Communications.



Universal Metering Pilot Program
rdosregionalconnections.ca

RDOS Communications

Email: communications@rdos.bc.ca

Phone: 250-490-4148

Toll-free: 1-877-610-3737

