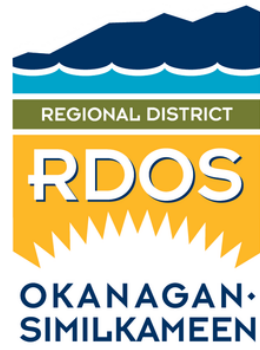


Heritage Hills

Vintage Views Wastewater System & Lakeshore Water System Newsletter

News and information from the Regional District
October 2026



System Information Updates

Lakeshore Water System

The RDOS is asking system users to reduce consumption on Tuesday October 13, 2026, from 7:00 am- 5:00 pm to conserve water. Pumps will need to be turned off on this day to allow for a diving team to repair a crack in the intake structure in Skaha Lake.

The combined water system feasibility project has been awarded to Parsons Inc. This project is currently underway and will be assessing the feasibility of connecting the Lakeshore Water System to the Skaha Estates Water System, Okanagan Falls Water System, and Kaleden Irrigation District, and constructing a single water treatment plant and accompanying deep water intake to service these communities.

Work is still ongoing with local pump contractors to service and replace pumps as required at the Lakeshore pump houses.

Vintage Views Wastewater System

The RDOS has awarded the Vintage Views treatment plant options analysis and preliminary design project to TRUE Consulting. This project is currently underway and will determine and assess available upgrade pathways for the Vintage Views wastewater treatment plant.

A Request for Proposal (RFP) has been issued to assess the existing infiltration field. This will allow the RDOS to better understand the current state of the field and determine its viability for long-term use.

Project information and future updates are available on the RDOS Regional Connections project page:
"Heritage Hills-Vintage Views Wastewater Lakeshore Water System updates"

rdosregionalconnections.ca/vintage-views-wastewater-lakeshore-waterworks-acquisition-process

Residents can also contact RDOS Public Works at 250-490-4135 or toll-free at 1-877-610-3737.



Important water and wastewater contacts

General water and wastewater: 250-490-4135
utilities@rdos.bc.ca

After-hours emergency: 250-490-4141

Billing enquiries: 250-490-4140
billing@rdos.bc.ca

Sign up for e-billing:
Email billing@rdos.bc.ca

Sign up for RDOS pre-authorized payments:
rdos.bc.ca/finance/how-to-make-a-payment/

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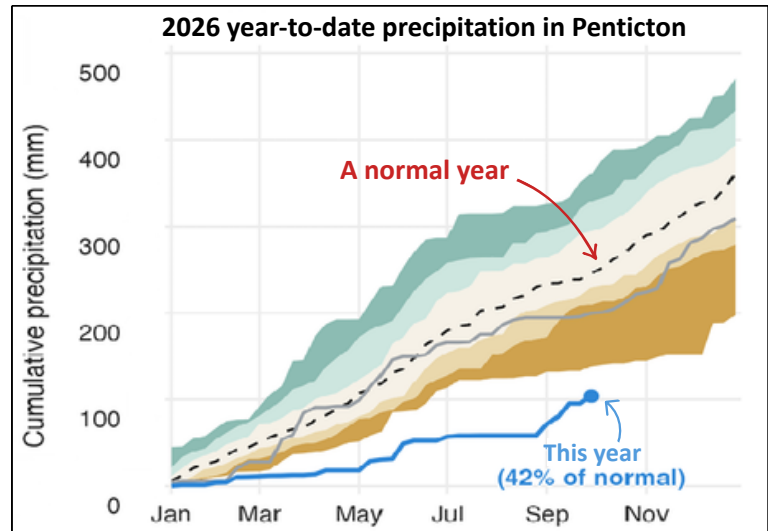
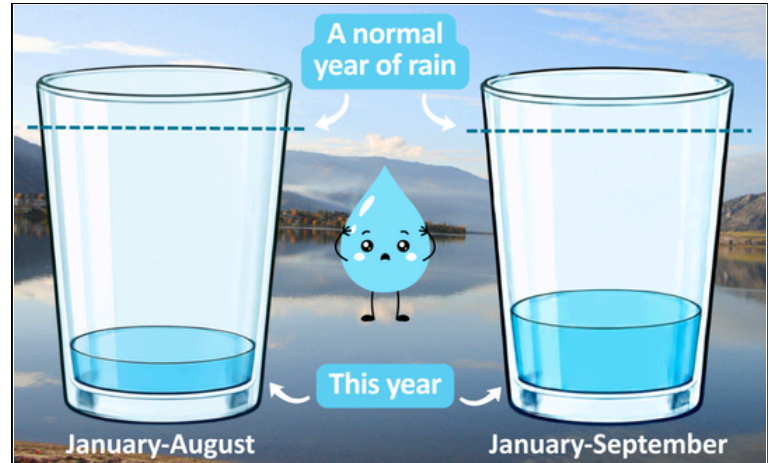


Water Updates

Despite welcome precipitation in September, the RDOS still remains in severe drought. The rain may have provided a much-needed boost to lawns and gardens, but regional lake levels and groundwaters are still extremely low. The much-discussed 'super El Nino' weather pattern for this coming season means that there will likely not be significant amounts of snow or rain over the coming months which will likely worsen the drought for next year.

It is important that communities share a focus on water conservation over the coming months to help protect our local lakes, community water supply, and water system infrastructure. For this reason, Stage 2 water restrictions are still in place in most RDOS communities.

To learn more about drought and water conservation, visit RDOS Regional Connections at www.rdosregionalconnections.ca/water-conservation



Be safe - Be informed - Be involved in your community



VOYENT ALERT!

Register or log in: register.voyent-alert.com

Receive notifications from the RDOS via email, text, or phone.

The RDOS has partnered with Voyent Alert! to provide routine and emergency notifications. Receive garbage and recycling alerts, water and sewer notices, public engagement opportunities, and emergency notifications such as wildfires and floods.

For further information, scan the QR code or visit the RDOS Voyent Alert! sign-up page: rdos.bc.ca/newsandevents/notifications/

