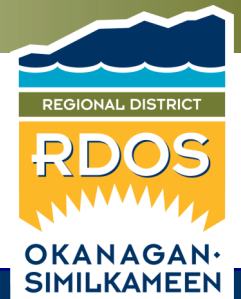


# Regional District of Okanagan-Similkameen Willowbrook Water System Upgrades

June 2020



Keeping the Community Informed

## **Notice of Water System Construction:**

The Regional District of Okanagan-Similkameen (RDOS) is planning to start water main construction to improve water treatment and water quality in your community the week of June 22, 2020. Construction will be limited to an area on Carr Crescent in front of the existing Pump house. No water shutdowns are expected during construction, however on the day the new water main is tied into the system, the pump house will need to be isolated for approximately 8 hours and the only water available will be the water stored in the systems small reservoir. Because of this, on the day of the tie in we ask residents to please limit water usage, and not use their irrigation to avoid completely emptying the reservoir and water mains. We are expecting the tie in to take place on June 26th, subject to change depending on construction conditions. Updates will be provided during construction.

**To ensure you receive updates, in the way you like to receive the information, sign up for Civic Ready, the RDOS mass notification system at: <https://www.rdos.bc.ca/news-events/civic-ready/>**

## **Why Are the Upgrades Necessary?**

The Willowbrook well from which we provide your water is subject to bacteria and virus intrusion from neighboring properties and a nearby creek. Because of these risks, IHA has placed the system on a Boil Water Notice until adequate water treatment is in place. We will be completing the installation of chlorine disinfection system shortly. The last part of the system upgrade is the installation of a water main required to meet the chlorine contact time requirements. Once the chlorine system has been commissioned we expect to be able remove the Boil Water Notice.

## **How Will This Change My Water?**

You will likely notice a slight chlorine smell when you shower and turn on the tap, and may notice a change in taste. Chlorine levels in your water will be very low and are safe to drink.

## **Will this affect my Taxes?**

No. This project will not effect taxes or water rates.

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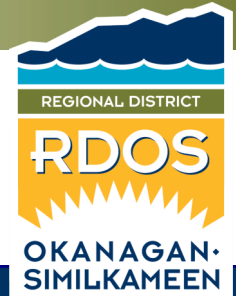
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[www.rdos.bc.ca](http://www.rdos.bc.ca)

# Regional District of Okanagan-Similkameen Willowbrook Water System Upgrades

June 2020



Keeping the Community Informed

## Project Location:



- Construction is expected to take place between June 22nd and June 26th

## Emergency Contact Numbers:

**RDOS 24 Hour Emergency Hotline: (250) 490-4141**

**Grizzly Excavating: (250) 492-6121**

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