



# BOIL WATER NOTICE

## SUN VALLEY WATER SYSTEM USERS

April 13, 2025

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The Regional District of Okanagan-Similkameen (RDOS) has issued a precautionary **Boil Water Notice** for the entire **Sun Valley water system**. This is in response to the power outage that occurred this morning which resulted in the water system losing pressure.

Residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Residents may also wish to isolate their in-home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering clothing during this time to minimize potential staining or discoloration.

Residents are advised to boil water for all drinking, brushing teeth, food preparation/cooking purposes, and ice making. Water should be brought to a full boil and allowed to boil for at least one (1) minute.

**In addition, it is advised that a safe alternate source of water be used for preparing baby formula for infants and young children due to the potential for elevated manganese levels during this time.**

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of these establishments to notify your customers of the Boil Water Notice.

For further information, please contact the RDOS Utilities Department at 250-490-4106 or 250-490-4135 during regular business hours, Monday through Friday.

**For after-hours water emergencies, please call Regional Dispatch at 250-490-4141.**

Thank you for your cooperation.

April 13, 2025  
RDOS Public Works